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Exploring the Impact of COVID-19 on Women in the Workplace

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Thirty-five years ago, in November 1985, the [female labor force participation rate](#) was 54.7%. It was a record at the time, but that number has been steadily rising, proof of significant efforts in gender equality in the workplace—that is, until the COVID-19 struck. As soon as the pandemic became a national emergency, that number took a sharp fall, back to that once familiar 54.7%.

Prior to COVID-19, the rates at which women and men left the workforce were comparable. By November 2020, [over two million women](#) left the workforce. Ultimately, it was a massive reversal of the strides our nation has made in gender equality. It impacted all industries, functions, and levels of the corporate ladder—and its effects are still concerning for the future of women leaders.

Sheryl Sandberg, COO of Facebook and founder of the Lean In organization, responds to the [2020 Women in the Workplace Study](#) by saying: “This is the most alarming report we’ve ever seen... I think what’s happening in this report confirms what people have suspected, but we haven’t really had the data, which is that the coronavirus is hitting women incredibly hard and really risks undoing the progress we’ve made for women in the workforce.”

THE IMPACT OF COVID-19 ON WOMEN IN THE WORKPLACE

The unfortunate reality of COVID-19 was its universal negative impact on the workforce. But *universal* is not the same as *equal*. Of all the layoffs and furloughs sparked by the pandemic, [approximately 60%](#) of those were positions held by women. Voluntary leave was even more significant. [In a study held in August and September 2020](#), it was found that women were dropping out of the workforce at a rate *four times higher* than that of men (865,000 women versus 216,000 men).

Why this mass exodus? The fact is, working mothers have traditionally worked what has been dubbed the “double shift”—a full day of work, followed by caregiving and household labor. The impact of COVID-19 on these women in the workplace only exacerbated this. As daycares and schools closed or operated remotely, women often experienced a lack of flexibility at work. Feeling like they needed to be “always on,” they feared judgement, vulnerability, and overwhelm. Single mothers and Black women were disproportionately affected by this burden.

It goes without saying that these challenges led directly to stalled careers, financial burden, and decreased job satisfaction. A pandemic-era [study](#) from The Mom Project found job satisfaction scores for women were 27% lower than those for men.

THE IMPACT ON BUSINESS

As the female labor force participation rate steadily increased over the last several decades—especially within the c-suite—it became clear that the benefits extended beyond women to businesses themselves.

[Many previous studies](#) reveal that companies in the top quartile for gender diversity in their executive teams are 25% more likely to have above-average profitability than companies in the fourth quartile. Those increased profits are [as much as 50% more likely](#) with women well-represented within the leadership team. With women leaving the workforce at unprecedented rates, will companies see a long-term impact to their profits?

Of course, the impact of COVID-19 on women in the workplace goes much deeper than profits. It's also a significant threat to company culture as a whole. [Research shows](#) that women are key leaders for embracing and encouraging employee-friendly policies and programs—more so than men. These women are often the ones standing up for racial and gender diversity and mentoring other women, especially women of color. If these same women choose to leave the workplace because of the pandemic, companies may experience backsliding after years of diversity and equality work.

When it all comes together, there's a [high-level economic impact](#) to the tune of \$341 billion. If this disparity continues without proactive change, it's estimated that [global GDP growth](#) will be \$1 trillion lower than it could be by 2030.

REVERSING THE IMPACT OF COVID-19 ON WOMEN IN THE WORKPLACE

What would it take to keep—and even increase—the number of women in the workplace and in the c-suite despite the conditions COVID-19 created? In general, it's going to look like more progressive workplace policies, such as greater flexibility and innovating beyond the 40-hour work week. It looks like boundaries between work and home life, and sustainable and realistic performance expectations. Additionally, programs that support mental health, parenting resources, and overall stronger employee communication will all serve to support women in the workplace.

Besides having a positive impact on the lives and careers of women—and on the company culture of businesses—there is a serious economic benefit to proactively reversing this trend. It could in fact [add \\$13 trillion](#) to the global GDP by 2030.

Admittedly, there is an expense to investing in gender equality. Public, private, and household spending in areas such as education, family planning, caregiving, healthcare, and more would

total at least \$1.5 trillion—*but* the economic benefit would be six to eight times higher, according to [calculations from the Harvard Business Review](#).

Notably, during the pandemic, President Joe Biden [backed a number of policies](#) that may continue to influence lawmakers and impact women in the workplace in coming months and years. These policies included nationwide paid family and sick leave, affordable childcare and universal preschool, wage gap transparency, and minimum wage increases. Since the research is clear that greater female labor participation leads to greater GDP, there's a strong case for policies like these to help get more women back in the workplace.

While the availability of COVID-19 vaccines enabled women to [recover some lost ground](#), the work isn't over yet. Establishing flexible workplace policies will be the most valuable next step in getting more women back to work and helping them remain in the labor force.

Ultimately, it is the responsibility of business leaders to recognize the effects of the pandemic and respond accordingly.

How are you seeing the impact of COVID-19 in your business?

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